

A Vision for the Future, Strategies to Achieve It

Building on the Queen’s Department of Family Medicine’s strengths, and understanding the broader strategic planning landscape, a renewed Vision and Mission have been established to guide our strategy from 2012 to 2017 and to reflect the important work we do across our academic and clinical mandates.

VISION

The Department of Family Medicine at Queen’s University is a leader, striving for excellence in patient-centred health care, education and research

MISSION

- To be recognized as *opinion leaders and valued partners*, advancing the discipline of Family Medicine and health care systems with Queen’s, locally, regionally, nationally and internationally;
- To be committed to a *distinctive, foundational education program* that prepares family doctors to be competent, confident generalists who are responsive to the needs of the communities they serve – from urban settings to small towns, rural or remote regions of Canada;
- To act as a model of *outstanding, patient-centred health care*;
- To contribute to *improving the health of individuals and populations* by supporting our researchers and the Centre for Studies in Primary Care;
- To be dedicated to social responsibilities and service, acting as advocates, not only for our patients, but to champion issues that affect health, so as to improve society and better care for vulnerable and underserved populations, locally and abroad;
- To cultivate a highly *collaborative environment* where personnel are integrated into the clinical, education and research processes, and foster a work environment that enables and sustains *outstanding teamwork* and performance.

Supporting our renewed Vision and Mission, four cornerstones of our strategy have been identified, each with a set of strategic priorities that will guide the Department’s activities to 2017:

- **Education:** Advancing core educational programs and enhancing delivery of distributed education
- **Research:** Growing the research portfolio and building research capacity
- **Patient Care and Community Health:** Enhancing clinical service delivery, and innovating IT solutions
- **Partnerships and Programming:** Building clinical and academic partnerships, and advancing global and public health

Strategic themes, priorities and sample initiatives within each cornerstone are presented in the pages that follow. In addition, a set of six strategic enablers were identified to support achievement of the strategic priorities over the life of the strategic plan.

